

### FROM LEADS TO LEARNERS:

# An email and Al marketing masterclass





### Our panel



Bart Caylor
President & Founder
Caylor Solutions



Matt Larcin
Founder & GenAl Consultant
Ed Tech Era



Nick Pottier

Head of Marketing Operations
UniQuest

Housekeeping

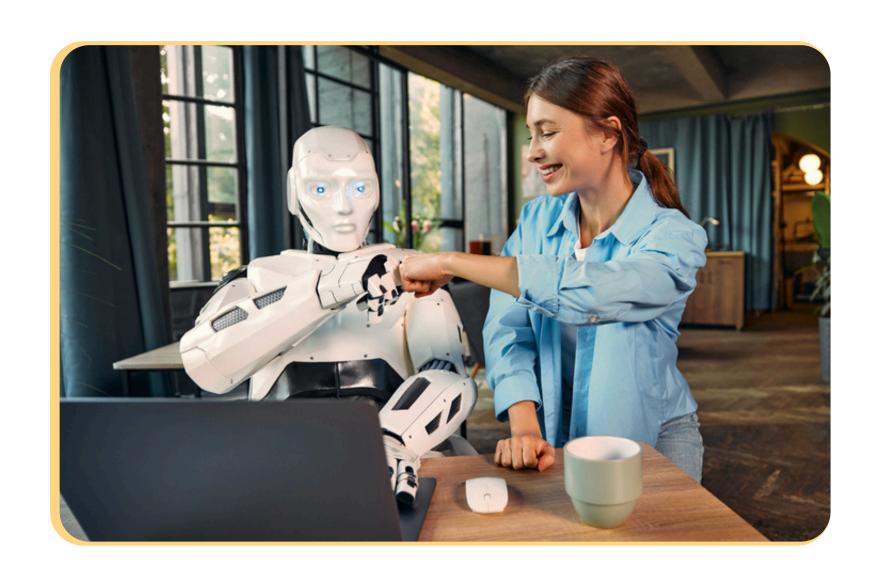
Your audio and video is OFF by default.
We will email you a copy of the recording tomorrow.
Technical issues? Please email marketing@keg.com

If you have a question for our panel, please submit it using the Q&A tab or in the chat!



### ...beyond the obvious

### Ways to use Al



### Voice & language adoption

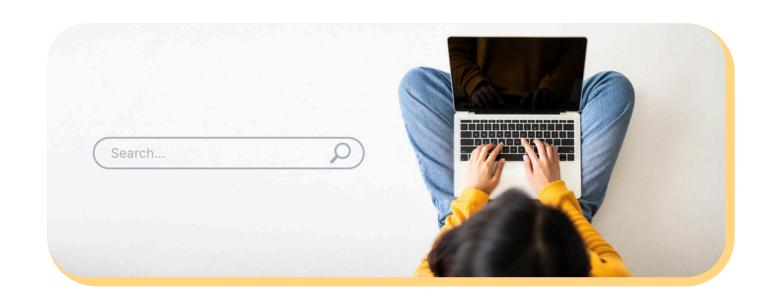
Adopts communications from specific audiences, through analyzing tone, language and cultural references.

### Content personalization on your site

Tailor website content in real-time based on a visitor's behaviour, location, referral source or past interactions.

E.g. an Indian student sees programs with high international enrollment and testimonials from other Indian students.

## Al: The game changer for email marketing



Predictive optimization of timing and content



Journey-based content adaptation







## Personalization beyond {{NAME}}

#### Program specific content

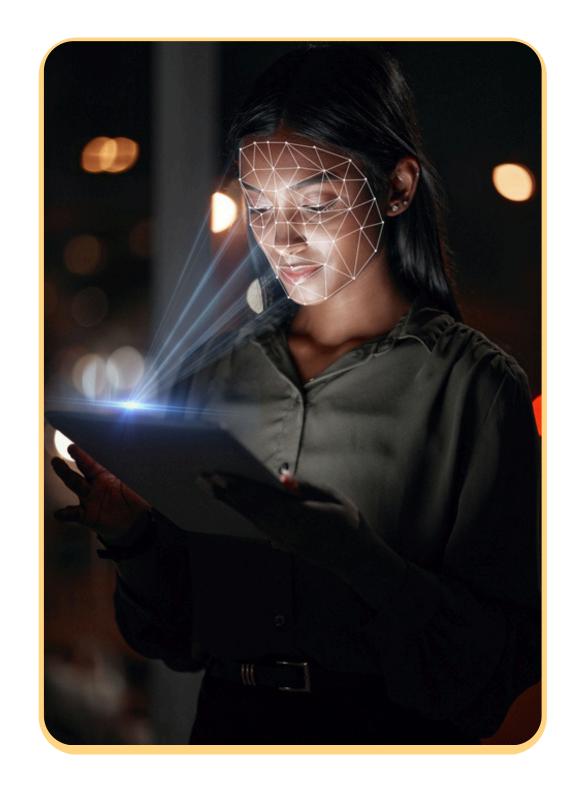
Shows prospects you understand their goals. Share faculty profiles, course highlights and work experience opportunities.

### Customized application guidance

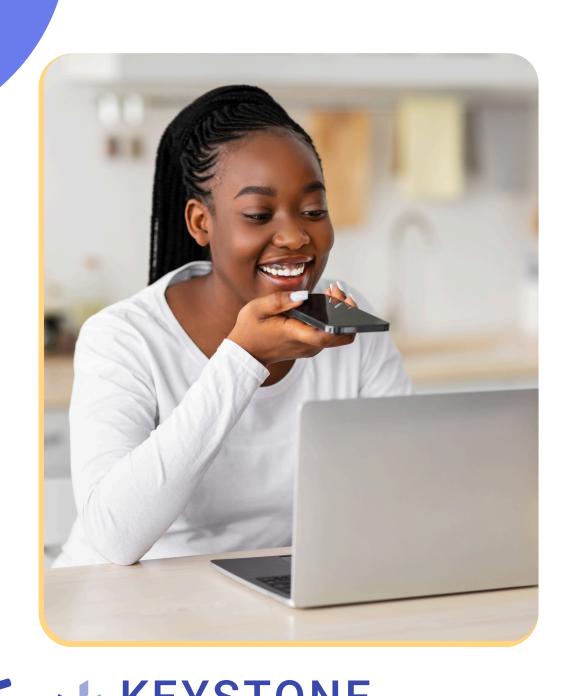
Based on where students are in the journey or where they drop off.

### Student testimonials - match-making

Al can match prospects with alumni/current students who have similar background or career ambitions.



## Getting started with Al



Establish metrics - how will you measure what was successful and what wasn't

Identify segmentation opportunities - look for natural divisions in your prospect pool

Look for AI tools that specifically help with this - you don't need to implement everything at once

Test first with a control group before implementing fully

# Questions?

